

How to get devices Serial Number

Description: This document will show you the ways to check the different devices' serial number.

Prerequisites: Null

Section 1: The label on the devices boxes and device cases

1.1 On the device box.

1.2 On the device case.



Section 2: The SN in the devices web interface and GUI interface

2.1 In the device web interface.

2.2 In the NVR GUI interface.

Tiandy Live View Playback Log **Configuration** TC-C34WS SPEC:I5/E/Y/M/CH/3.6mm admin

Basic Set Maintenance **Upgrade**

Audio Video Set

Network

Event Schedule

Smart surveillance

Storage

System

System

Users

Maintenance

Local PC Setting

Version Information

Product Model TC-C34WS SPEC:I5/E/Y/M/CH/3.6mm

Factory ID ID0602181091681151290799

Serial Number **484890C2164A00042**

MAC 3c:da:6d:a8:73:81

Hardware Version 106d

Kernel Version NVSS_V24.2.0.20211026_SP7

Web Version 6.1.22.105

Media edition MDA0002_S34011

ISP version V4.0.1.6.32367_36DJ36F16RI22032

onvif Version ONVIF_V3.3.0.20211222

rtsp Version RTSP_V3.3.0.20211222

cgi Version CGI_V3.3.0.20211222

p2p Version P2P_V3.3.0.20211222

app Version APP_V3.3.0.20211222

Cloud Update

Automatically detect the IPC new version

Detecting Upgrade

Firmware Upgrade

Upgrade File (*.box,*.bin)

Browse Upgrade

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Tiandy Playback Backup EW Mana... VCA Cameras Storage S... Alarm Set... System S... **System M...**

Information

Log Management

Configuration

Reset To Default

Automatic Mainta...

System Upgrade

Network Detect

Disk Detection

System Information Channel status Recording status Alert status Network State Disk status Online User

Device type TC-R311D SPEC:I5/E/Y/M/CH/3.6mm

Manufacturer Tiandy Tech

Factory ID ID0602181091681151290799

Serial Number **484890C2164A00042**

Firmware Version NVSS_V13.5.0.20220425

Hardware Version 0708.0a0d811f

UI Version UI_V13.5.0.20220425

SDK Version 6.1.22.105

Web Version 6.1.22.105

Access Module APP_V3.3.0.20220420

System Time 1970-01-22 08:57:54

Back

Section 3: The SN in the Searchconfig Tool

- 3.1 The SN in the Searchconfig Tool.
- 3.2 The devices should be login first.

SearchConfig Tool V2.0

No.	Type	Address	Status	Channel	Code	Device Model	E Versio	S/N	Kernel Version	Port	Mask
4	NVR	192.168.3.129	Logout	40			6.1.2...	480786C123...	DVR5_V13.2.0.20211119_SP104	3000	255.255.25...
5	NVR	192.165.13.71	Logout	5			6.1.2...	483605C209...	DVR5_V13.0.0.20211212_SP37	3000	255.255.25...
6	IPC/PTZ	192.168.3.143	Logout	1		TC-C35MS SPEC:3/A/E/Y/M/S/H/2.7-13.5mm/V4.0	6.1.2...		NVSS_V30.1.0.20220418	3000	255.255.25...
7	IPC/PTZ	192.168.3.210	Logout	1			6.1.2...		NVSS_V22.0.1.20201222	3000	255.255.25...
8	IPC	192.168.3.204	Login	1	H265	TC-C32WP SPEC:W/E/Y/4mm/V4.0	6.1.2...	483026C127...	NVSS_V24.1.2.20210624	3000	255.255.25...
9	IPC	192.168.3.104	Login	1	H264	TC-C32GN SPEC:3/E/Y/C/SD/4mm/V4.0	5.56...	483020C126...	NVSS_V24.1.1.20210429	3000	255.255.25...
10	IPC/PTZ	192.165.10.38	Logout	1			6.1.2...		NVSS_V22.0.3.20201216	3000	255.255.25...
11	IPC/PTZ	192.165.10.147	Logout	1			5.56...		NVSS_V24.1.1.20210429	3000	255.255.25...
12	IPC/PTZ	192.168.3.193	Logout	1			6.1.2...		NVSS_V22.0.1.20200817	3000	255.255.25...
13	IPC/PTZ	192.165.13.198	Logout	1		TC-C32HS SPEC:3/E/Y/C/SD/2.8mm/V4.2	6.1.2...		NVSS_V24.2.0.20211026_SP5	3000	255.255.25...
14	IPC/PTZ	192.168.3.201	Logout	1		TC-C34WP SPEC:W/E/Y/4mm/V4.0	6.1.2...		NVSS_V24.1.2.20210624	3000	255.255.25...
15	IPC/PTZ	192.168.3.94	Logout	1		TC-C34XS SPEC:3/E/Y/M/2.8mm/V4.0	6.1.2...		NVSS_V24.1.2.20210902	3000	255.255.25...
16	IPC	192.168.3.192	Login	1	H264	TC-C32GN SPEC:3/E/Y/C/SD/2.8mm/V4.1	6.1.2...	483592C140...	NVSS_V24.1.2.20210902	3000	255.255.25...
17	IPC/PTZ	192.165.10.36	Logout	1		TC-C32WP SPEC:W/E/Y/4mm/V4.0	6.1.2...		NVSS_V24.1.2.20210624	3000	255.255.25...
18	IPC/PTZ	192.168.3.103	Logout	1			6.1.1...		NVSS_V20.9.1.20190823_SP1	3000	255.255.25...
19	IPC/PTZ	192.168.1.13	Logout	1		TC-C34WS SPEC:3/E/Y/M/2.8mm/V4.2	6.1.2...	486752C311...	NVSS_V26.0.0.20221201	3000	255.255.25...
20	IPC/PTZ	192.168.3.203	Logout	1			6.1.2...		NVSS_V25.0.1.20210402_SP1	3000	255.255.25...
21	IPC/PTZ	192.168.3.147	Logout	1		TC-C34XS SPEC:3/E/Y/M/2.8mm/V4.0	6.1.2...		NVSS_V24.1.2.20210902	3000	255.255.25...
22	IPC/PTZ	192.168.3.205	Logout	1			6.1.2...		NVSS_V22.0.1.20201222	3000	255.255.25...
23	IPC/PTZ	192.168.3.11	Logout	1			5.56...		NVSS_V13.2.1.20191010	3000	255.255.25...
24	IPC/PTZ	192.168.3.101	Logout	1		TC-C34GS SPEC:3/E/Y/C/SD/4mm/V4.0	6.1.2...		NVSS_V24.1.2.20210902	3000	255.255.25...
25	IPC/PTZ	192.168.3.166	Logout	1			6.1.2...		NVSS_V25.0.1.20210402	3000	255.255.25...

Device: 86 Current display: 86 Count: 0

Section 4: The SN in the Easylive Plus APP

4.1 The SN in devices configuration of APP.

